

Although landlords play a critical role in creating a healthy housing environment, they cited tenant behavior, financial burden, and policy enforcement as barriers.

There are several limitations to this study. Participating landlords may not be representative of the larger landlord population because those who chose to participate may have done so for financial remuneration. In addition, focus groups used a nonrandom sample and recruitment was conducted via an e-mail listing service—only landlords for whom updated contact information

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